**DE SEAN WARD**

[dward@desean-ward.me](mailto:dward@desean-ward.me) │ [www.desean-ward.me](http://www.desean-ward.me) │ [www.linkedin.com/in/desean-ward](https://www.linkedin.com/in/desean-ward) │ (773) 209-1814

**Skills**

* **Technical:** ReactJS, NextJS, JavaScript, Styled Components, SASS/SCSS, TailwindCSS, Redux, NodeJS, ExpressJS, MongoDB, Framer Motion, OpenAI, Git, GitHub, C#, Python
* **Soft:** Teamwork, Problem-solving, Initiative-taking, Adaptability, Communication, Creativity, Critical thinking, Leadership, Time management

**Projects**

* **Personal Website**: [www.desean-ward.me](http://www.desean-ward.me)
  + My personal portfolio website showcasing my portfolio and contact information
  + **Technologies:** NextJS, TailwindCSS, Styled Components, Framer Motion, Git, GitHub
* **D.W Fazhionz!**: [dw-fazhionz.vercel.app](https://dw-fazhionz.vercel.app)
  + A mock fashion e-Commerce website built with React and Firebase.
  + **Technologies:** ReactJS, Redux, Firebase, TailwindCSS, Styled Components, Framer Motion, OpenAI, Stripe, Git, GitHub
* **LuxeLiving Estates:** [luxe-living-vercel.app](https://luxe-living-estates.vercel.app/)
  + A mock real estate website built with the MERN stack.
  + **Technologies:** NextJS/ReactJS, Redux, ExpressJS, MongoDB, NodeJS, TailwindCSS, Styled Components, Framer Motion, Git, GitHub

**Education and Certification**

* [**Per Scholas**](https://perscholas.org/) | **Software Engineering** | June 2023 – September 2023
* [**Microsoft Certified Technology Specialist**](https://learn.microsoft.com/en-us/credentials/) (MCTS 50-736) C#.NET | 2010
* [**i.c.stars**](https://www.icstars.org)| **Technology, Business Management, and Leadership** | Jan 2008 – June 2008
* **Additional Resources:** | **Udemy | YouTube | StackOverflow | Google**| 2005 – Present

**Experience**

**JPMorgan Chase & Co. Software Engineering Lite Virtual Experience Program**

**Forage** | Remote| December 2023

* Completed a simulation focused on the process of completing an engineering ticket for a system in the credit-card rewards department of JPMorgan Chase & Co.
* Created a new class to get an existing system up and running
* Wrote a test suite for the class added.

**Software Engineer Enthusiast and Self-Educator**

**Independent** | Chicago, IL| November 2019 – June 2023

**Web Developer / Systems Analyst**

**Blue Cross and Blue Shield** | Chicago, IL (Remote)| July 2008 – October 2016

* Developed and modified 100’s of web pages across multiple state divisions, consistently meeting 98% SLA deadlines.
* Spearheaded the integration of content management tools, collaborating with cross-functional teams, resulting in a 30% boost in team productivity and a 25% reduction in content-related issues.
* Communicated directly with stakeholders to understand and adapt websites to meet organizational goals.
* Resolved day-to-day and trouble tickets with a 95% customer satisfaction rate, meticulously documenting solutions and steps taken in the ticketing system.